

Sriharika Nallagorla

Product Manager · AI Agents & Gen AI

+91-7675954520 · sriharikaiimk@gmail.com · MBA, IIM Kozhikode

Summary

Product Manager with 9+ years building at the intersection of complex operations and AI. Currently building agentic AI products — including a live multi-agent commerce system and an AI-powered wellness platform — while leading enterprise SaaS products across geographies. Background spans 0→1 venture building, SaaS and AI products and IoT/telematics platforms.

AI Side Projects

AI Travel Planning	AI-powered travel planning platform building on Bolt + React + Vite + Supabase + Gemini API. Full product discovery: 60-response survey, competitive teardowns, 6 customer segments, live prototype.	Early prototype
RazorAssist	a RAG-powered Razorpay merchant support copilot	Doc Link
CruizGo	Bengaluru commute departure intelligence PWA. Conversational habit-loop design: personalised morning nudges based on live traffic + saved commute plans. Stack: Next.js, Supabase, n8n push notifications. Habit-reinforcement via AI.	Live product
GuardianAI	4-agent travel disruption system with confidence thresholds (0.7), cost guardrails (120%) and human escalation logic as first-class PM decisions.	Proof of work link
FleetMind AI	Swiggy Talentathon 2026 Voice AI in 8 Indian languages + payout transparency. North star: TARR (Trust-Adjusted Resolution Rate).	Proof of work link
OrderSense AI	4-agent SAP Order-to-Cash pipeline: Anomaly Detector → Root Cause Classifier → Resolution Recommender → Stakeholder Notifier. Live demo, Claude API.	Proof of work link
FIFA Fan Hub 2026	Real-time fan platform with live scores, match data, fixtures, stats, anonymous fan rants and predictions. Built with Ably real-time infrastructure on Github + Ably + Vercel. Fully live	https://fifafanhub.vercel.app/
Substack	Product Discovery, Problem Solving & Prototyping with real user research	Project Link
Super.Money	Product Case Study	Project Link
MakeMyTrip	Ground Transport Prototype with AI Agents	Project Link
Lost & Found	MVP Built for Experiential Travel	Prototype Link - Google Drive Link

Work Experience

Senior PM Consultant — GenAI & Wellness AI, Toptal (Top 3% PM Network) — Remote

Aug 2026 – Present

Freelance AI Product Evaluation | Health & Wellness | Conversational AI

- **Independent AI output evaluation** for a pre-launch health and wellness journal companion app (OSC Group UK) — assessing conversational tone, hallucination risk, and response quality across 18 user journey scenarios.
- **Evaluating conversational AI flows** for empathy, accuracy, and fallback handling for a 45+ wellness audience; working to hard-fail quality thresholds and structured scoring rubrics.

- **Engaged via Toptal's top 3% PM network**; managing blind-scored eval packs and written rationale in a distributed team across India and UK.

Lead of Product, Alstom — Bengaluru, India

Apr 2025 – Apr 2026

Rail Products | Enterprise SaaS | SAP-Integrated Operations | 3 Geographies

- **Owned product vision and roadmap** for a rail operations SaaS platform across India, Europe & Americas; achieved 100% on-time delivery across all active programs in SAFe cadence with 4 cross-functional squads.
- **Drove automation of human operational tasks**, translating Order-to-Cash business needs into outcome-based backlogs and LLM-ready product requirements; aligned IT and supply chain stakeholders.
- **Defined integration strategies and data contracts** for SAP/non-SAP data flow; surfaced operational KPIs on internal and client dashboards across 3 enterprise accounts.
- **Applied consulting skills** — prioritisation, negotiation, influence — to facilitate stakeholder workshops and govern design to security and scalability standards.

Senior Product Engineer, Lam Research — Bengaluru, India

Oct 2021 – Apr 2025

Semiconductor Equipment | Data-Driven Roadmap | ERP & Cross-Functional Execution

- **Reduced order-to-ship cycle time by 15%** across 3 product lines via analytics-driven roadmap and structured backlog prioritisation.
- **Delivered localised configurations for 2 new regional markets**; balanced short-term delivery with long-term platform investments within enterprise governance frameworks.
- **Led end-to-end product lifecycle** — discovery to GA — preparing PRDs, technical specs, and stakeholder reports aligned with global delivery and quality governance standards.

Product & Project Engineer, Epiroc / Atlas Copco — Bengaluru, India

Jul 2016 – Oct 2021

Fleet Telematics & IoT Platform | B2B Supply Chain | Asia & Europe

- **Improved equipment uptime visibility by 30%** by owning product strategy for a fleet telematics platform serving supply chain clients across Asia and Europe.
- **Launched 3 IoT modules concept to GA within 18 months**; maintained stakeholder contacts across business units and IS teams to drive supply chain integration solutions.

Skills

- **Agentic AI & LLMs**: Multi-Agent Orchestration · LLM Product Design · Agentic Automation · GenAI Experience Design · Prompt Engineering · Confidence Threshold Design · Human-in-the-Loop Systems
- **Commerce & D2C**: D2C Platform Strategy · Shopping Experience · Conversion Optimisation · Pricing & Inventory Logic · Go-to-Market Execution · Customer Engagement · 3P Ecosystem Influence · B2B SaaS
- **Product Management**: Customer-Backward Discovery · Roadmapping · OKRs & KPI Definition · PRDs · SAFe PM · Agile/Scrum · Stakeholder Alignment · Business Case Development · User Research · Competitive Analysis
- **Data & Analytics**: SQL · Power BI · Mixpanel · Amplitude · Hotjar · A/B Testing · Funnel Analysis
- **Tools & Build**: React · Vite · Supabase · Figma · Miro · Jira · Confluence · Google Suite · n8n
- **Supply Chain & ERP**: SAP S/4HANA · IBP Planning · Order-to-Cash · ERP Integration · Data Contracts · API Integration

Education [Certificate](#)

MBA(Executive-Full Time) Product Management, Strategy, Marketing | IIM Kozhikode, Kerala

Dec 2022 – Apr 2025

B.Tech — Mechanical Engineering | JNTU Kakinada, Andhra Pradesh

2012 - 2016

Certifications

AI Product Management Program (AIPM) Cohort - 51 | HelloPM

International Certification in Product Management | Institute of Product Leadership | [Certificate Link](#)

X Culture Finland | X Culture International Collaboration Program | [Recommendation Letter](#)