

Sriharika Nallagorla

Senior AI Product Manager

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PROFESSIONAL SUMMARY

Senior Product Manager with 10 years of experience across enterprise SaaS, AI product systems, IoT/telematics and data-driven operations. I own products from customer problem and discovery through prototype, requirements, delivery, launch and iteration, with current depth in Generative AI, LLM product design, RAG, agentic systems, evaluations, guardrails and human-in-the-loop workflows. I connect model behavior and technical feasibility to customer value, business outcomes and measurable product quality, while leading teams through ambiguity and influencing decisions across functions.

WORK EXPERIENCE

Senior PM Consultant - GenAI & Wellness AI | Toptal | Remote

Aug 2026 - Sep 2026

AI Product Evaluation | Conversational AI | Evals | Safety

- Owned end-to-end product-quality evaluation for a pre-launch AI wellness journal companion serving a 45+ audience, testing 18 complete user journeys and converting model behavior into clear launch, prompt and product decisions.
- Built structured evaluation rubrics, hard-fail thresholds and fallback criteria across accuracy, empathy, usefulness and safety, giving stakeholders a repeatable way to judge quality instead of relying on subjective review.
- Identified hallucination, incompleteness and unsafe-response patterns and translated them into prioritized product and prompt changes, improving the reliability and trustworthiness of the customer experience before launch.
- Influenced product-quality decisions without formal authority across a distributed India-UK team, using blind scoring, written rationale and explicit pass/fail evidence to align product and technical stakeholders.
- Created a reusable AI-evaluation workflow that made failure modes, quality thresholds and escalation logic visible to Product and Engineering, reducing ambiguity in release-readiness decisions.

Lead of Product | Alstom | Bengaluru, India

Apr 2025 - Apr 2026

Enterprise SaaS | Automation | Integrations | 4 Squads | Team of 7

- Owned product vision, roadmap and delivery for an enterprise rail-operations SaaS platform across India, Europe and the Americas, translating customer and business priorities into a sequenced roadmap executed across four cross-functional squads.
- Reframed Order-to-Cash friction into outcome-based backlogs, automation opportunities and acceptance criteria, helping users move through high-value operational workflows with less ambiguity and stronger decision visibility.
- Defined SAP and non-SAP integration strategies, data contracts and KPI dashboards across three enterprise accounts, enabling more reliable cross-system data flows and faster operational decision-making.
- Led and mentored a seven-member product team, coaching on discovery, prioritization, requirements quality and stakeholder communication while influencing Engineering, IT, operations and business leaders without relying on hierarchy.

Senior Product Engineer | Lam Research | Bengaluru, India

Oct 2021 - Apr 2025

Data-Driven Product Decisions | Enterprise Workflows | Global Delivery

- Reduced order-to-ship cycle time by 15% across three product lines by using operational data to identify bottlenecks, prioritize the highest-impact workflow changes and drive execution against measurable outcomes.
- Delivered localized product/configuration changes for two new regional markets, balancing immediate customer and operational needs with longer-term platform consistency, maintainability and scale.
- Led initiatives from discovery through general availability, converting user and business needs into product requirements, technical specifications, validation criteria, stakeholder decisions and release documentation across global teams.

Product & Project Engineer | Epiroc / Atlas Copco | Bengaluru, India

Jul 2016 - Oct 2021

IoT & Telematics Platform | B2B Operations | Asia & Europe

- Improved equipment-uptime visibility by 30% through product strategy and delivery for a fleet-telematics platform used across Asia and Europe, turning machine and operational data into actionable customer decisions.

- Launched three IoT modules from concept to general availability within 18 months by coordinating business units, information-systems teams and operational stakeholders across markets.

SELECTED OUTCOMES & LEADERSHIP

- **15% reduction in order-to-ship cycle time across three product lines through analytics-led prioritization and workflow redesign.** -
- **30% improvement in equipment-uptime visibility through product strategy and delivery for a fleet-telematics platform used across Asia and Europe.** -
- **Three IoT modules launched from concept to general availability within 18 months across multi-market stakeholder groups.** -
- **18 end-to-end AI journeys evaluated using structured quality thresholds, failure analysis and evidence-backed release decisions.** -
- **Led delivery across four cross-functional squads and mentored a seven-member product team while influencing senior stakeholders without formal authority.** -

CORE SKILLS

AI Product Ownership: Generative AI · LLMs · RAG · agentic AI · model behavior · prompt/product design · retrieval/grounding concepts · human-in-the-loop · guardrails · eval design · test datasets · quality thresholds · failure analysis · fallback/escalation logic

AI Product Metrics & Economics: task success · eval pass rate · hallucination/failure rate · latency · cost-per-task · model selection · caching considerations · adoption · retention · reliability · escalation rate

Discovery & Strategy: product vision · 0 → 1 discovery · JTBD · Opportunity Solution Trees · customer research · competitive analysis · RICE/MoSCoW · roadmaps · PRDs · OKRs/KPIs

Technical Prototyping: React · Vite · Supabase · n8n · Gemini API · Claude API · Git/GitHub · API integrations · data contracts · OpenAPI thinking · functional prototypes

Leadership & Delivery: cross-functional leadership · influencing without authority · mentoring a team of 7 · Engineering/Data/Design/GTM alignment · UAT · release readiness · executive communication

RIKA - PROOF OF PRODUCT WORK

RIKA is the proof layer behind this resume: case studies, product decision records, prototypes, research, architecture, analytics and working product artifacts. [**Explore RIKA**](#)

- **FleetMind** - Agentic AI, multilingual interaction, evidence retrieval, risk routing, HITL and evaluation design.
- **RazorAssist** - RAG, retrieval and grounding, citations, confidence logic and failure testing.
- **GuardianAI** - AI autonomy, human control, escalation logic and trust-sensitive decisioning.
- **AI Operations Control Plane** - enterprise AI strategy, governance, ROI attribution and platform thinking.

EDUCATION & CERTIFICATIONS

MBA (Executive - Full Time), Product Management, Strategy & Marketing | IIM Kozhikode | Dec 2022 - Apr 2025

B.Tech, Mechanical Engineering | JNTU Kakinada | 2012 - 2016

Certifications: AI Product Management | International Certificate in Product Management | X-Culture International Collaboration Program