

Sriharika Nallagorla

Senior Data Product Manager

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PROFESSIONAL SUMMARY

Senior Data Product Manager with 10 years of experience turning operational, enterprise and product data into governed workflows, reusable decision products and measurable business outcomes. My work spans data contracts, APIs, operational analytics, dashboarding, inventory/supply-chain data, IoT telemetry, AI-evaluation datasets and data-quality thinking. I own the full data-product loop from source and semantics through integration, quality, serving, adoption and decision impact, while aligning technical and business stakeholders around a shared definition of value.

WORK EXPERIENCE

Senior PM Consultant - GenAI & Wellness AI | Toptal | Remote

Aug 2026 - Sep 2026

Evaluation Data Product | AI Quality | Structured Evidence

- Owned the evaluation-data product for a pre-launch conversational AI experience, structuring 18 customer journeys into repeatable test cases, scoring dimensions and failure categories that supported launch-readiness decisions.
- Defined hard-fail thresholds, scoring criteria and evidence capture for accuracy, completeness, tone and safety, increasing consistency and traceability across reviewers.
- Turned unstructured model behavior into analyzable product-quality data, enabling Product to identify recurring failure patterns and prioritize the changes with the highest customer-risk impact.
- Aligned a distributed India-UK team on shared definitions and written rationale, reducing ambiguity in how evaluation data was interpreted and used for decision-making.
- Created a reusable evaluation dataset and workflow that connected product questions, test cases, results, failure modes and next actions into one repeatable decision system.

Lead of Product | Alstom | Bengaluru, India

Apr 2025 - Apr 2026

Enterprise Data Workflows | SAP Integrations | Decision Products | Team of 7

- Owned the roadmap for an enterprise operations product across three geographies, translating Order-to-Cash events, user needs and operational data into governed workflows, KPIs and prioritized product outcomes.
- Defined SAP/non-SAP integration strategies and data contracts so operational data could move reliably across systems and feed internal and customer dashboards across three enterprise accounts.
- Turned fragmented operational signals into clearer decision products through shared definitions, acceptance criteria, dashboards and automation opportunities, improving visibility for enterprise users.
- Led and mentored a seven-member product team, coaching on KPI design, data-driven prioritization, requirements quality and stakeholder communication while aligning business and technical owners without formal authority.

Senior Product Engineer | Lam Research | Bengaluru, India

Oct 2021 - Apr 2025

Operational Analytics | Inventory / Supply Chain Data | Product Outcomes

- Reduced order-to-ship cycle time by 15% across three product lines by using operational data to locate bottlenecks, prioritize interventions and measure the effect of workflow changes.
- Worked across engineering inventory/BOM and supply-chain workflows, including fast-moving and high-lead-time items, to translate operational data needs into product requirements and localized configurations for two markets.
- Led discovery through general availability with data-informed requirements, validation criteria and reporting that made operational information more usable for global teams.

Product & Project Engineer | Epiroc / Atlas Copco | Bengaluru, India

Jul 2016 - Oct 2021

IoT Data Product | Telematics | Operational Visibility

- Improved equipment-uptime visibility by 30% through a fleet-telematics data product that converted machine and operational signals into actionable information for users across Asia and Europe.
- Launched three IoT modules within 18 months by coordinating product, systems and operations around data flows, user workflows and adoption.

SELECTED OUTCOMES & LEADERSHIP

- **15% reduction in order-to-ship cycle time across three product lines through analytics-led prioritization and workflow redesign.** -
- **30% improvement in equipment-uptime visibility through product strategy and delivery for a fleet-telematics platform used across Asia and Europe.** -
- **Three IoT modules launched from concept to general availability within 18 months across multi-market stakeholder groups.** -
- **18 end-to-end AI journeys evaluated using structured quality thresholds, failure analysis and evidence-backed release decisions.** -
- **Led delivery across four cross-functional squads and mentored a seven-member product team while influencing senior stakeholders without formal authority.** -

CORE SKILLS

Data Product Management: data-product lifecycle · reusable data products · schemas · data contracts · APIs · SQL · modeling concepts · ETL/ELT · batch/event/stream concepts · orchestration

Governance & Quality: data quality · freshness · completeness · reconciliation · lineage · metadata · ownership · access/security · governance · quality SLAs · AI-ready data

Platforms & Analytics: warehouse/lakehouse concepts · Snowflake/Databricks/Kafka familiarity · Power BI · Tableau · Mixpanel · Pendo · Amplitude · dashboards · self-service analytics

Metrics: freshness · completeness · pipeline success · incidents · adoption · reconciliation accuracy · forecast/service-level concepts · ROI/value realization

Leadership: internal-customer discovery · stakeholder workshops · influencing without authority · mentoring a team of 7 · executive communication · delivery governance

RIKA - PROOF OF PRODUCT WORK

RIKA is the proof layer behind this resume: case studies, product decision records, prototypes, research, architecture, analytics and working product artifacts. **Explore RIKA**

- **OrderSense** - enterprise data flows, exception intelligence, APIs and operational decisioning.
- **AI Operations Control Plane** - AI inventory, ROI attribution, governance and executive analytics.
- **FleetMind** - evidence bundles, retrieval, decision logic and measurable AI quality.
- **CruizGo** - behavioral data, prediction, adoption and product analytics.

EDUCATION & CERTIFICATIONS

MBA (Executive - Full Time), Product Management, Strategy & Marketing | IIM Kozhikode | Dec 2022 - Apr 2025

B.Tech, Mechanical Engineering | JNTU Kakinada | 2012 - 2016

Certifications: AI Product Management | International Certificate in Product Management | X-Culture International Collaboration Program